

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Johnny Mikhael Matta et al.

Application No.: 10/797,404

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**For: METHOD AND APPARATUS FOR  
QUALITY OF SERVICE  
DETERMINATION**

Examiner: Mohammad Sajid Adhami

Art Unit: 2416

Confirmation: 5588

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

In response to the Office Action mailed December 23, 2009, please enter the  
following amendments and consider the following remarks:

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CERTIFICATE OF ELECTRONIC FILING

I hereby certify that this paper is being transmitted online via EFS Web to the Patent and Trademark Office, Commissioner for Patents, Post Office Box 1450, Alexandria, Virginia 22313-1450, on December 28, 2009.

*Kathleen S. Lister* 12/28/09  
Kathleen S. Lister December 28, 2009